

EDQM PUBLICATIONS & REFERENCE STANDARDS PROCESSING & SHIPMENT OF ORDERS IN DECEMBER 2019⁽¹⁾



Publications &
Reference standards

Orders processed until December 20th. Non-stop shipping (including week 52 and week 1 working days) **except for the items listed below.**

IMPORTANT: if you will not be able to receive or clear your order due to your closure, please clearly indicate on the order your closure dates. Please note that our administrative services will be closed from **December 23rd** until **January 2nd** (8 a.m. CET). **We will NOT be able to honour any order or shipment cancellation during this period.**

Orders received after **December 20th** will be processed in January. Therefore, we invite you to send your orders as soon as possible via orders@edqm.eu or via our book store www.edqm.eu/store. The estimated shipping date will be mentioned on the *Prior to dispatch note*.

Standards classified as dangerous
& Refrigerated shipments

Order reception deadline to guarantee shipment in 2019: December 6th - 10 a.m. (CET)

Controlled standards

The EDQM cannot guarantee any shipment in 2019.

It may take up to 10 weeks from the reception of your import licence to get the export licence from the French Health Authorities.

Wishing you a happy Festive Season!

(1) Provided all relevant information/documents have been received and that we have the approval from our financial department. Nevertheless, we cannot guarantee any shipping date in 2019 nor any arrival date since our couriers are third-party contractors.