

Table of Contents

1. Background.....	5
2. Results.....	6
3. Relevant activities in the field of the measurement of the quality of healthcare in Europe - what is the added value of the development of indicators for pharmaceutical care?	8
4. Conclusions and recommendations.....	9
5. Methods.....	12
6. Recipients and respondents	13
7. Reply rates	14
8. Detailed discussion of survey results	15
9. Literature	59
10. Members of the CD-P-PH/PC Committee of experts “Quality of Care” working party	61
Consultant	62
Secretariat - scientific co-ordination.....	62
APPENDIX: Survey questionnaire	63