

THE EUROPEAN DIRECTORATE FOR THE QUALITY OF MEDICINES & HEALTHCARE (EDQM)



How to place your order for **publications** via our web store



Reference Standards
& publication store

Visit the EDQM Store >

EDQM Store

www.edqm.eu/store

Once you have received your user ID and password by email

➔ go to the *Publications* section (right column)

Reference Standards

Order or ask for quotations by completing the following forms:

- [European Pharmacopoeia Reference Standards](#)
- [WHO International Standards for Antibiotics \(ISA\)](#)
- [WHO International Chemical Reference Substances \(ICRS\)](#)

Consult your orders including those placed via email and fax.
Print relevant order documents.
Consult and pay your invoices including for orders placed via email and fax.

- [My Account](#)

Publications

Find the information you need on all EDQM publications.

- [Catalogue](#)

Ask for and print quotations for all EDQM publications.
Benefit from free shipping charges by ordering online!

- [Order or Ask for a Quotation](#)

Consult your orders including those placed via email and fax.
Print relevant order documents.
Consult and pay your invoices including for orders placed via email and fax.

- [My Account](#)

➔ Click on *Order or Ask for a Quotation*

Login with your user ID and password

Please note that your access codes for EDQM Store are different from your access codes for the Ph. Eur.

Welcome to EDQM Store!

User ID

Password

New Customer ?

Existing Customer ?

If you are already a client but you don't have an account for the online store

Log On

[Forgot Password ?](#)

If you need help, please [contact us](#)

New Customer ?

If you are a new customer, click on this button. Complete and send us the *'Customer Account & Credit Application Form'*

Existing customer ?

If you are already a client but you don't have an account for the online store, click on this button. Complete and send us the *'EDQM Store Request Form'*

Please note that your access codes for EDQM Store are **different** from your access codes for the Ph. Eur.



[Download User Guide](#)

Overview: your store home page, once logged in

The screenshot shows the EDQM Store home page. At the top left, there are logos for the Council of Europe and EDQM. The main navigation bar includes 'My Transactions' and 'Catalogue'. A search filter sidebar on the left has dropdown menus for 'Search For' (set to 'Orders'), 'Status' (set to 'Any'), 'Of Type' (set to 'Publication (Store)'), 'Creation Date' (set to 'Since Yesterday'), and 'Reference Type' (set to 'Transaction'). A 'Go' button is located below the filters. The main content area is divided into sections: 'Welcome' with a message 'Welcome back to EDQM Store', 'Catalogue' with instructions to browse or search, 'Ordering' with a list of options, and 'Your Account' with instructions on how to access and manage orders. A blue arrow points to the 'Catalogue' link in the navigation bar, and a yellow arrow points to the 'Catalogue' section header. A yellow arrow also points from the 'Catalogue' section header to the 'Catalogue' text in the main content area.

Click on Catalogue

Transaction in Process

My Transactions | Catalogue

Search For: Orders
Status: Any
Of Type: Publication (Store)
Creation Date: Since Yesterday
Reference Type: Transaction
Reference:
Go

Welcome

Welcome back to EDQM Store

Catalogue

Browse our [catalogue](#) or view all our products by clicking on 'Show All Products'. Select the product in the list to see the information about it (product description). If you know what product you are looking for, use our search feature or advanced search options.

Ordering

Order by:

- browsing our catalogue and adding items to your [Shopping Basket](#)
- using an existing [Quotation](#)

Your Account

To access your account, go to 'My Transactions':

- Consult your orders for EDQM products and services, including those placed via email and fax.
- Print relevant order documents.
- Review and print valid quotations for EDQM products.

To modify or cancel an order, send an email to Orders or contact the EDQM [HelpDesk](#) within 24 hours of receiving your order confirmation.

Browse the list of products

➔ click on the *product categories* in the left-hand panel.

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🛒 No items in the shopping basket

[My Transactions](#) | [Catalogue](#)

Quick Search

[Search](#)
[Advanced Search](#)

Products

- ⊕ EUROPEAN PHARMACOPOEIA 9th EDITION
- ▣ BIOLOGICAL STANDARDISATION PROGRAMME
- ▣ BLOOD TRANSFUSION
- ▣ COMBISTATS
- ▣ COSMETICS
- ▣ COUNTERFEIT MEDICINES AND SIMILAR CRIMES
- ▣ FOOD CONTACT
- ▣ ORGANS, TISSUES AND CELLS
- ▣ PHARMACEUTICAL CARE
- ▣ TATTOOS AND PERMANENT MAKE-UP

[Show All Products](#)

Products

Welcome to our product catalogue. It has been developed to provide you with the latest information.
Select a product from the list to read its description.
To view all our products, go to 'Show All Products'.
If you know what product you are looking for, use our search feature or advanced search options.

This will display each category, subcategory and product list.

Browse the list of products




➔ Click on the subcategory to display the product list

To display more details of a product, click on the *Product name*

The screenshot shows the EDQM website interface. At the top, there are logos for the Council of Europe and EDQM, along with a shopping basket icon indicating 'No items in the shopping basket'. Below the header, there are navigation links for 'My Transactions' and 'Catalogue'. The main content area is divided into two columns. The left column contains a 'Quick Search' box, a 'Products' list, and a 'Show All Products' button. The 'Products' list is expanded to show 'EUROPEAN PHARMACOPOEIA 9th EDITION' with sub-items: '9th Edition Book', '9th Edition Downloadable version', '9th Edition Online' (highlighted with a yellow arrow), '9th Edition Packages', '9th Edition USB stick', 'BIOLOGICAL STANDARDISATION PROGRAMME', 'BLOOD TRANSFUSION', 'COMBISTATS', 'COSMETICS', 'COUNTERFEIT MEDICINES AND SIMILAR CRIMES', 'FOOD CONTACT', 'ORGANS, TISSUES AND CELLS', 'PHARMACEUTICAL CARE', and 'TATTOOS AND PERMANENT MAKE-UP'. The right column displays the details for the selected product, 'Product Area: 9th Edition Online'. It includes a breadcrumb trail, a 'DESCRIPTION' section, and various details such as 'Languages: Bilingual English & French', 'Subscription' information, 'Ordering' and 'Discount' rules, and 'Technical requirements'. At the bottom, there is a 'Products Per Page' dropdown set to 'All' and a table listing three product options: '9.6 to 9.8 - Online 9th Edition 2019 - Bilingual', '9.6 to 9.8 - University online 2019 - Bilingual', and '9.6 to 9.8 - Unlimited online access 2019 - Bilingual'. A yellow arrow points from the text 'To display more details of a product, click on the Product name' to the first product name in the table.

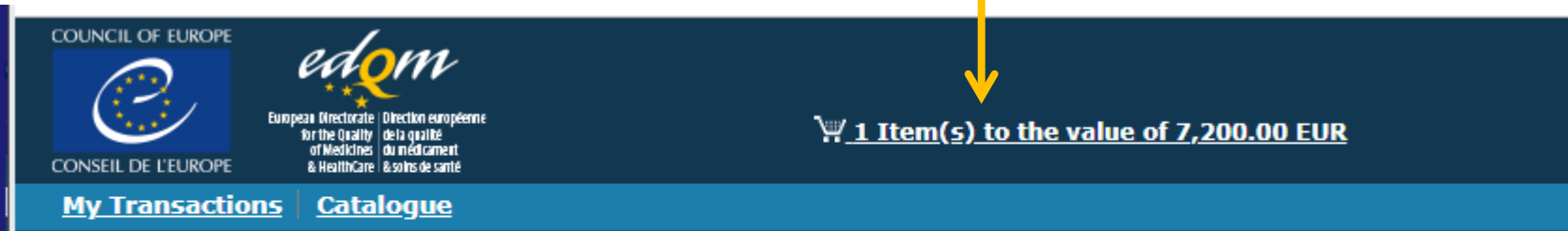
Your shopping basket

➔ Click on the *cart icon* to add the product(s) to the *shopping basket*


Name	Price	Quantity		
9.6 to 9.8 - Online 9th Edition 2019 - Bilingual	480.00 EUR	15 PCE		<input type="checkbox"/>
9.6 to 9.8 - University online 2019 - Bilingual	480.00 EUR	1 PCE		<input type="checkbox"/>
9.6 to 9.8 - Unlimited online access 2019 - Bilingual	60,000.00 EUR	1 PCE		<input type="checkbox"/>

Select All Cancel Selection Add to Shopping Basket ↩

➔ Click on your *basket* displayed in *the header*



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 **1 Item(s) to the value of 7,200.00 EUR**

[My Transactions](#) | [Catalogue](#)

Quick Search

Product Area: 9th Edition Online

You are here: [Products](#) :: [EUROPEAN PHARMACOPOEIA 9th EDITION](#) :: [9th Edition Online](#)

Addresses and contacts

➔ Select appropriate address and contact in all mandatory fields - (*) -

Your purchase order (PO) number can be added in **"your reference"**

Shopping Basket: In Process

Your Reference:	<input type="text"/>	Total Net Price:	7,200.00 EUR
Deliver to (Company):*	<input type="text" value="EDQM - EUROPEAN DIRECTORATE PO"/>	Deliver to (Contact):*	<input type="text"/>
Invoice to (Company):*	<input type="text"/>	Invoice to (Contact):*	<input type="text"/>
Payer (Company):*	<input type="text"/>	Payer (Contact):*	<input type="text"/>
Forwarding Agent (Company):	<input type="text"/>	Forwarding Agent (Contact):	<input type="text"/>

Additional Order Data

Your Message to Us:

Should you wish to add some comments, please use this field.

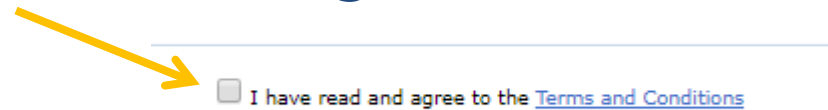
NB: to add a new address/contact click on . Complete the form and send it. Your request will be processed within 24 hours

Finalise your order

➔ Click on *Proceed to Checkout*



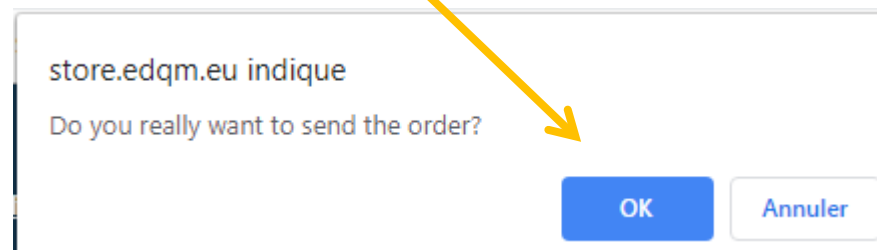
➔ Tick "*I have read and agree to the Terms and Conditions*"



➔ Click on *Order* if you want to finalise your order



➔ Confirm by clicking on *OK*



Your order is now completed !

- A *temporary* order confirmation was sent to you by e-mail.
- When the order has been approved by the EDQM, you will receive a second order confirmation by e-mail.
- You can modify or cancel your order within 24 hours. To do so, please send an e-mail to orders@edqm.eu.

For more details about our webstore, please read our [User Guide](#)

Thank you for ordering via our webstore !

<https://www.edqm.eu>

<https://www.edqm.eu/store>

<http://www.edqm.eu/hd> (helpdesk-FAQ)

[Stay connected with the EDQM](#)