THE EUROPEAN DIRECTORATE FOR THE QUALITY OF MEDICINES & HEALTHCARE (EDQM)
How to place your order for **publications** via our web store

Reference Standards & publication store

[Visit the EDQM Store](www.edqm.eu/store)
Once you have received your user ID and password by email, go to the *Publications* section (right column). Click on *Order or Ask for a Quotation*.
Login with your user ID and password

Please note that your access codes for EDQM Store are different from your access codes for the Ph. Eur.

Welcome to EDQM Store!

User ID
Password

Log On

Forgot Password?

New Customer?
If you are a new customer, click on this button. Complete and send us the ‘Customer Account & Credit Application Form’

Existing Customer?
If you are already a client but you don't have an account for the online store, click on this button. Complete and send us the ‘EDQM Store Request Form’

Your account/user ID will be created within 2 working days of your request. You will be notified by e-mail

Download User Guide

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Overview: your store home page, once logged in

Click on **Catalogue**
Browse the list of products

- click on the *product categories* in the left-hand panel.

This will display each category, subcategory and product list.
Browse the list of products

Click on the subcategory to display the product list

To display more details of a product, click on the **Product name**
## Your shopping basket

- **Click on the cart icon** to add the product(s) to the **shopping basket**.

<table>
<thead>
<tr>
<th>Name</th>
<th>Price</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.6 to 9.8 - Online 9th Edition 2019 - Bilingual</td>
<td>190.00 EUR</td>
<td>1</td>
</tr>
<tr>
<td>9.6 to 9.8 - University online 2019 - Bilingual</td>
<td>190.00 EUR</td>
<td>1</td>
</tr>
<tr>
<td>9.6 to 9.8 - Unlimited online access 2019 - Bilingual</td>
<td>60,000.00 EUR</td>
<td>1</td>
</tr>
</tbody>
</table>

- **Click on your basket** displayed in **the header**.

![Cart Icon and Basket Displayed in Header](image-url)
Addresses and contacts

Select appropriate address and contact in all mandatory fields - * -

Your purchase order (PO) number can be added in “your reference”

Should you wish to add some comments, please use this field.

NB: to add a new address/contact click on . Complete the form and send it. Your request will be processed within 24 hours.
Finalise your order

1. Click on **Proceed to Checkout**

2. Tick "**I have read and agree to the Terms and Conditions**"

3. Click on **Order** if you want to finalise your order

4. Confirm by clicking on **OK**
Your order is now completed!

- A *temporary* order confirmation was sent to you by e-mail.
- When the order has been approved by the EDQM, you will receive a second order confirmation by e-mail.
- You can modify or cancel your order within 24 hours. To do so, please send an e-mail to orders@edqm.eu.

For more details about our webstore, please read our User Guide.
Thank you for ordering via our webstore!

https://www.edqm.eu
https://www.edqm.eu/store
http://www.edqm.eu/hd (helpdesk-FAQ)

Stay connected with the EDQM