THE EUROPEAN DIRECTORATE FOR THE QUALITY OF MEDICINES & HEALTHCARE (EDQM)





Introduction to preparing a revision application

Clara VAN HOEY EDQM, Certification of Substances Department

EDQM training 2023 4 July 2023

Basic principles for maintaining a CEP

- Any change must be reported to EDQM for approval
- The dossier must always be kept up-to-date

Holder to:

- ✓ inform customers of changes made following each revision
- ✓ send revised CEP to customers as soon as a revised CEP has been issued.

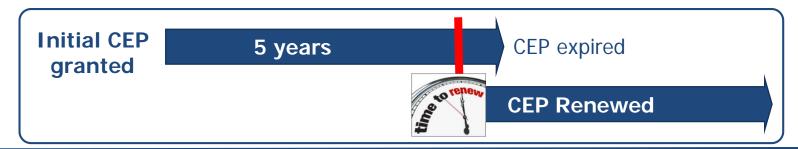
Refer to the EDQM document:

CEP holders responsibilities towards their customers (PA/PH/CEP (21) 57, January 2022)

Validity of CEP:

- Limited to 5 years from the first issued date
- Unlimited <u>after</u> completion of the Renewal procedure

Provided that the dossier is always **kept up-to-date**





Overview of the types of Revision applications

> Revisions depending on the classification of changes:

- Notifications (IN or AN) and the possibility of grouped revisions
- Minor revisions (incl. minor by default)
- Major revisions
- Sister file application

Other types of applications

- Transfer of holdership
- Renewal (to be completed before the initial CEP expiry date)
- Following a revision of Ph. Eur monograph



Revisions of CEPs: Background

Based on EU Regulations on Variations to Marketing Authorisations

Specific EDQM guidelines for revisions of CEPs, available on the EDQM website:

- Guideline on Requirements for Revision / Renewal of CEPs
 (PA/PH/CEP (04) 2, 7R corr, September 2018)
- EDQM guidance on Applications for "Sister Files"
 (PA/PH/CEP (09) 141, 2R, November 2018)
- Management of applications for new Certificates of Suitability, Requests for Revision or Renewal of Certificates of Suitability and applications using the 'sister files' procedure (PA/PH/CEP (13) 110, 3R, November 2021)



Timelines for revision applications

Refer to the EDQM document:

Management of applications for new Certificates of Suitability, Requests for Revision or Renewal of Certificates of Suitability and applications using the 'sister files' procedure (PA/PH/CEP (13) 110, 3R, November 2021)

Type of application	EDQM Timelines for assessment of initial application	Applicant Timeline to reply to first request for additional information	EDQM Timelines for assessment of reply to request for information	Applicant Timeline to reply to second request for additional information	EDQM Timelines for assessment of reply to request for information
New	115 WD °	180 CD* 30 CD #	92 WD* 23 WD #	90 CD * 30 CD #	92 WD * 23 WD #
Sister file	46 WD	30 CD +	23 WD	30 CD	23 WD
Minor revision(s)	23 WD	30 CD	23 WD	30 CD	23 WD
Major revision	46 WD	30 CD	23 WD (TSE or Herbal:46 WD)	30 CD	23 WD (TSE or Herbal:46 WD)
Monograph revision	69 WD	30 CD	23 WD (TSE or Herbal:46 WD)	30 CD	23 WD (TSE or Herbal:46 WD)
Renewal	69 WD	30 CD	23 WD (TSE or Herbal: 46 WD)	30 CD	23 WD (TSE or Herbal:46 WD)

^{*} if the request from EDQM relates to significant information required to address the issues identified

EDQM Timeline for the assessment			
of the initial application			
 Notification 	23 Working Days		
• Minor Revision	23 Working Days		
 Major Revision 	46 Working Days		
• Sister file application	40 Working Days		
Renewal procedure	69 Working Days		

The EDQM timelines depend on the type of revision





Outcome of the assessment of a CEP revision

Update CEP 2.0

When are CEPs revised?

- After any change which impact the content of the CEP or its annexes, resulting of a Notification, Revision or Renewal
- ➤ In the other cases, an **approval letter** is sent by EDQM:

APPROVAL OF REQUEST CEP REMAINS VALID

What to do with a revised CEP? → Mandatory step

- Holder to provide a copy to their customers
- MAH to update relevant Marketing Authorisation Applications (variation)

What to do when a change is approved but CEP is not revised? → Mandatory step

Holder to inform customers, but there is no variation of Marketing Authorisation Application

Refer to the EDQM document:

CEP holders responsibilities towards their customers (PA/PH/CEP (21) 57, January 2022)



Overview of the types of Revision applications

- > Revisions depending on the classification of changes:
 - Notifications (IN or AN) and the possibility of grouped revisions
 - Minor revisions (incl. minor by default)
 - Major revisions
 - Sister file application

Other types of applications

- Transfer of holdership
- Renewal (to be completed before the initial CEP expiry date)
- Following a revision of Ph. Eur monograph



CEP and Revision of the Ph. Eur. monograph

CEP holder responsibility:

(EU Directive 2001/83/EC)

ensure compliance to the current version of the Ph. Eur. monograph.

When a revised Ph. Eur. monograph is published:

> CEP Holder is informed by the EDQM via a letter about the classification:

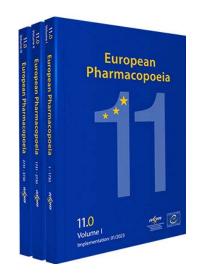


The changes (e.g. updated specification) should be implemented and should be included in the next request for revision.



The CEP holder is asked to:

- ✓ provide sufficient data to demonstrate suitability of the monograph
- ✓ clarify whether all related substances are controlled by the method of the revised monograph
- ✓ Whether the final substance contains additional impurities





3 months





How to apply for revision: different types of revision

- > Revisions depending on the classification of changes:
 - Notifications (IN or AN) and the possibility of grouped revisions
 - Minor revisions (incl. minor by default)
 - Major revisions
 - Sister file application
- > Other types of applications
 - Transfer of holdership
 - Renewal (to be completed before the initial CEP expiry date)
 - Following a revision of Ph. Eur monograph



How to apply for revisions

Module 1

- Cover letter
- Complete application form, including:
 - ➤ Comparative table of the changes

 Refer to: Annex 7 of the application form
 - ➤ Updated declarations if needed

 Annexes 3 to 6 of the application form

Module 2: Not required but may be submitted and should be in line with Module 3

Module 3

Update of <u>all</u> impacted section(s) of the CTD dossier

Data supporting the request for revision

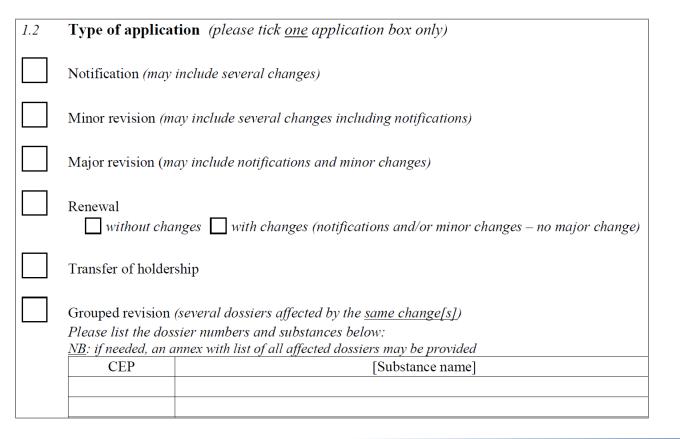
Applicants should use and refer to the: EDQM **Guideline on requirements for revisions and renewal** (PA/PH/CEP(04)2,7R corr)



How to apply for revisions: the Application form

Application Form REQUEST FOR REVISION OR RENEWAL OF A CERTIFICATE OF SUITABILITY

(to be completed for each request for revision or renewal of a Certificate of Suitability to the monographs of the European Pharmacopoeia, in accordance with Resolution AP-CSP (07) 1)





Always use the **latest version**

(application form, declarations, Holder's commitment)

It is the **CEP holder's responsibility** to:

- carefully choose the type of revision
- by taking into account all the changes declared, in line with the EDQM Guideline for Revision (PA/PH/CEP(04)2,7R corr)



How to apply for revisions: the Comparative table

- > Key element for the declaration of changes
- For any request for revision (including Notification or Renewal with changes and also NDSF)



Changes must be individually classified and declared in the comparative table



IF NOT, change(s) considered as: not declared = not assessed = not approved

4. **COMPARATIVE TABLE**

The comparative table should highlight the differences between the approved and proposed text of module 3, together with the correct classification of each change according to the EDQM Guideline for revisions.

The justification for the changes should be fully developed in the cover letter.

Annexes	Yes	N/A
7) Comparative table		

Comparative table

- Key element for the declaration of changes
- > For any request for revision (including Notification or Renewal with changes)



Changes must be individually classified and declared in the comparative table



IF NOT, change(s) considered as: not declared = not assessed = not approved

Format of the comparative table available as **Annex 7 of the application form**:

CTD section reference	Approved text of the dossier ¹	Proposed text of the dossier ^{2,3}	Classification ⁴ of the change(s) and brief justification

^{1,2} specify the precise approved and proposed wording of the CTD section

⁴ classification according to current version of EDQM Guideline for revisions/renewals PA/PH/CEP (04) 2, including a brief description and justification of the changes, if necessary a complete justification should be provided in the cover letter



³ underline or highlight the changes in the text

Comparative table: expectations

CTD section reference	Approved text of the dossier	Proposed text of the dossier	Classification of the change(s) and brief justification.
3.2.5.2.1	-	No change	-
3.2.S.2.2	Step 1: In a clean reactor charge solvent toluene (100 L), SM 2 (50 kg), acid (1 L). Heat and maintain the reaction mass at 80 to 85°C for 40 hours. Cool reaction mixture and stir for 2 to 3 hours at 0-5°C. Filter the reaction mass through a Nutsche Filter. Wash the cake with 10L chilled solvent 1	Step 1: In a clean reactor charge solvent methanol (910 L), SM 2 (50 kg), acid (1.3L). Heat and maintain the reaction mass at 85 to 90°C for 25 hours. Cool reaction mixture and stir for 2 hours at 0-5°C. Filter the reaction mass through a Nutsche Filter. Wash the cake with 8L chilled solvent 1	Major change: replacement of solvent toluene by methanol and optimisation of the manufacturing process. Refer to module 1 pages xx and xx for discussion on impact of the change and discussion on carryover, along with analytical data
3.2.5.2.3	Process water Description: clear colourless liquid pH: 5.00 to 7.00 Conductivity: NMT 1,30µS/cm (at 25°C) Total organic carbon: NMT 500 ppb Nitrates: NMT 0.2 ppm	Process water Description: clear colourless liquid pH: 5.00 to 7.00 Conductivity: NMT 1,30µS/cm (at 25°C) Total organic carbon: NMT 500 ppb Nitrates: NMT 0.1 ppm	Notification: tightening of specification for nitrates in process water

Comparative table: expectations

Changes should be:

- easily identifiable
- and **highlighted** (*e.g.* in bold)

Copy **as much information as needed** to ensure:

- an easy overview of the change
- while remaining in a legible format

(e.g. Route of synthesis / Flowcharts copied in the table)

CTD section reference	Approved text of the dossier	Proposed text of the dossier	Classification of the change(s) and brief justification.
3.2.5.2.1	-	No change	-
3.2.5.2.2	Step 1: In a clean reactor charge solvent toluene (100 L), SM 2 (50 kg), acid (1 L). Heat and maintain the reaction mass at 80 to 85°C for 40 hours. Cool reaction mixture and stir for 2 to 3 hours at 0-5°C. Filter the reaction mass through a Nutsche Filter. Wash the cake with 10L chilled solvent 1	Step 1: In a clean reactor charge solvent methanol (910 L), SM 2 (50 kg), acid (1.3L). Heat and maintain the reaction mass at 85 to 90°C for 25 hours. Cool reaction mixture and stir for 2 hours at 0-5°C. Filter the reaction mass through a Nutsche Filter. Wash the cake with 8L chilled solvent 1	Major change: replacement of solvent toluene by methanol and optimisation of the manufacturing process. Refer to module 1 pages xx and xx for discussion on impact of the change and discussion on carryover, along with analytical data
3.2.5.2.3	Process water Description: clear colourless liquid pH: 5.00 to 7.00 Conductivity: NMT 1,30μS/cm (at 25°C) Total organic carbon: NMT 500 ppb Nitrates: NMT 0.2 ppm	Process water Description: clear colourless liquid pH: 5.00 to 7.00 Conductivity: NMT 1,30μS/cm (at 25°C) Total organic carbon: NMT 500 ppb Nitrates: NMT 0.1 ppm	Notification: tightening of specification for nitrates in process water

The **last column of the table** is dedicated to the **classification and justification of the change**:

- > Provide a brief description of the change and explain some context
- ➤ Classification justified in line with the EDQM Guideline for Requirements for Revision/Renewal (PA/PH/CEP (04) 2)
- \triangleright If applicable, describe where corresponding supportive information is available (for instance: Module 1, page x/x)



How to apply for revisions: the classification of changes

> By referring to the EDQM guideline for the classification of changes:

GUIDELINE ON REQUIREMENTS FOR REVISION/RENEWAL OF CERTIFICATES OF SUITABILITY TO THE EUROPEAN PHARMACOPOEIA MONOGRAPHS

(PA/PH/CEP (04) 2, 7R corr)

Divided in several parts:

- 1. Administrative changes
- 2. Quality changes: apply to chemical/double and herbal CEPs
- 3. TSE changes
- 4. Use of CEP in an application for another CEP
- 5. Renewal
- 6. Transfer of holdership



How to make best use of the EDQM Guideline for Revisions

starti	.1 Change in the manufacturer of a ng material used in the manufacturing ss of the final substance	Conditions	Specific documentation	Type of change
a)	The proposed manufacturer of the starting material is part of the same group as the currently approved manufacturer	1, 2	1, 2, 3, 4	IN
b)	The proposed manufacturer of the starting material is not part of the same group as the currently approved manufacturer	1,2	1, 2, 3, 4	MIN
c)	The proposed manufacturer of the starting material uses a different route of synthesis or manufacturing conditions which impact the specifications of the starting material		1, 3, 4	MIN
d)	The proposed manufacturer of the starting material uses a different route of synthesis or manufacturing conditions which impact the specifications of the final substance			MAJ (*)
e)	The proposed manufacturer of the starting material is used in the manufacturing process of a biological substance		1, 3, 5	МАЈ

Conditions

- The specifications of the starting material are identical to those already approved.
- 2. The final substance is not a biological substance or a sterile substance

Documentation

- 1. A declaration from the Certificate holder that the specifications of the final substance are the same as those already approved.
- 2. A declaration from the Certificate holder that the specifications and the quality control procedures of the starting material are the same as those already approved. If a different route of synthesis is retained for the new supplier, the synthetic flowchart of how the starting material is obtained should be provided.

List of changes classified as:

- Notification:
 - Immediate (IN)
 - Annual notification (AN)
- Minor change (MIN)
- Major change (MAJ)

Non-classified changes are:

Minor changes by default



How to apply for revisions: Example of the Renewal application

GUIDELINE ON REQUIREMENTS FOR REVISION/RENEWAL OF CERTIFICATES OF SUITABILITY TO THE EUROPEAN PHARMACOPOEIA MONOGRAPHS

PA/PH/CEP (04) 2, 7R corr, current version

5. Renewal of the certificate of suitability	Conditions	Specific documentation	Type of change
 a) No change has been made since the last CEP was granted or last revision approved 		1, 2, 3	Renewal
b) Changes are included in the request for renewal	1	2, 3, 4, 5, 6	Renewal

Conditions

1. No major changes to the content of the CEP application are introduced.

Documentation

- A statement that no changes that may affect the quality, safety or efficacy of the final substance have been made.
- 2. Certificates of analysis from at least two recent production batches.
- 3. Updated declarations as annexes to the application form.
- 4. An updated dossier in CTD format and/or updated sections affected by the changes.
- 5. List of changes introduced in the format of a comparative table (i.e. approved text vs proposed text).
- 6. Relevant data supporting each change as described in this guideline.

Condition:

➤ No Major change

Documentation depending on:

- > Renewal without changes (5a)
- Renewal with changes (5b)

Type of change:	Renewal
Notification (AN or IN)	×
Minor change (MIN)	*
Major change (MAJ)	O



How to apply for revisions: Renewal application

Application Form REQUEST FOR REVISION OR RENEWAL OF A CERTIFICATE OF SUITABILITY

Updated application form since June 2023

(to be completed for each request for revision or renewal of a Certificate of Suitability to the monographs of the European Pharmacopoeia, in accordance with Resolution AP-CSP (07) 1)

1.2	Type of applica	tion (please tick <u>one</u> application box only)			
	Notification (may	include several changes)			
	Minor revision (m	Minor revision (may include several changes including notifications)			
	Major revision (m	ay include notifications and minor changes)			
	Renewal without cha	nges with changes (notifications and/or minor changes – no major change)			
	Transfer of holder	ship			
	Please list the dos	(several dossiers affected by the same change[s]) sier numbers and substances below: unnex with list of all affected dossiers may be provided [Substance name]			

Type of change:	Renewal
Notification (AN or IN)	×
Minor change (MIN)	×
Major change (MAJ)	



Specific procedure to obtain the Renewed CEP:

- ➤ A initially granted CEP is valid 5 years
- ➤ Renewal assessment focuses on compliance with: Ph. Eur. GM 2034, recent European quality guidelines (e.g. **Nitrosamines risk assessment**)

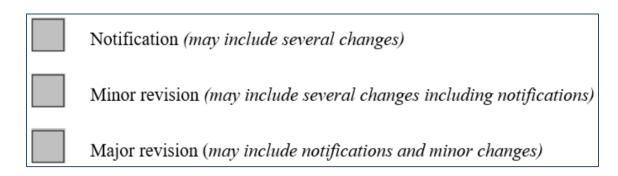
Documentation:

- Updated declarations for each manufacturing site (Annex 3a and Annex 4 of the AF)
- Recent batch data (≤18 months)



Overview of the types of Revision applications

- Revisions depending on the classification of changes:
 - Notifications (IN or AN) and the possibility of grouped revisions
 - Minor revisions (including minor changes by default)
 - Major revisions
 - Sister file application



Classification of changes – Types of application

Do & Tell

Tell & Do

Notification (IN / AN)

Possible only if:

- All the conditions listed in the guideline are met
- Changes without any impact on the quality of the final substance
- Cover all administrativechanges

Minor changes (MIN)

- Minor changes listed in the guideline
- Minor changes by default(e.g. non-classified changes)

Major changes (MAJ)

- Potential impact on the quality of the final substance
- ➤ In some cases, the need for a separate application should be considered

(Sister file procedure)



- > It should be formally confirmed that all the conditions are met, as listed in the EDQM guideline on Requirements for Revision/Renewal of CEP
- > The corresponding documentation listed in the guideline should be **provided** (for instance declarations or batch analysis data)

4.II.1.6 Change in test procedure for in- process tests or limits applied during the manufacture of the final substance or specification limits for a starting material /reagent/intermediate		Specific documentation	Type of change
a) Tightening of the limits of in-process tests applied during the manufacture of the final substance or specification limits for a starting material /intermediate / reagent used in manufacture	1, 2, 3	1	AN

Conditions

- The change does not result from unexpected events arising during manufacture.
- Any change should be within the range of currently approved limits.
- 3. The test procedure remains the same (e.g. a change in column length or temperature, but not a different type of column or method), or changes in the test procedure are minor.

Documentation

Comparative table of approved and proposed in-process tests or limit in starting material/intermediate/reagent.





> Typical changes are listed in the guideline

Examples: addition of a new starting material manufacturer when there is no impact on the final substance specifications, addition/extension of a **re-test period**, ...

> Revised discussions on **impurities** should be submitted as **minor revisions**:

Examples: Risk assessment on Elemental impurities, Nitrosamine impurities,

Mutagenic impurities, ...

➤ All changes that are neither listed as a notification nor as a major change in the guideline are considered as « minor by default »

Major changes



Any substantial change to the process or to the specifications of the final substance/intermediate that **may potentially** impact the quality of the final substance.

The type of submission depends on the **potential impact on the quality** of the final substance, and not necessarily on the final result

➤ It is CRUCIAL to discuss the impact of the change on the quality and control strategy for the final substance.

Science-based argumentation and relevant analytical data are expected!



Reminders on the type of revision: examples of changes

NOTIFICATION

- Change of the name of an approved intermediate manufacturer
- Tightening of a specification limit (e.g. 4.11.1.6.a)

MINOR revision

• Introduction of an intermediate manufacturer who is **using a different solvent** in the manufucturing process, **when** this solvent is already used elsewhere in the process of the final substance **and** is still demonstrated absent in the final substance (e.g. **4.II.1.4.b**)

MAJOR revision

 Introduction of a new solvent in the <u>penultimate</u> step of the manufacturing process of the final substance, when this solvent has been demonstrated absent in the final substance

Sister file application



Reminders on the type of revision

Classification of changes depends on the **potential impact** on the quality of the final substance, and **not only** on the final result

Each change should be individually classified

Appropriate type of revision according to the proposed changes:

Most common types of revision :			
	Notification (may include several changes)		
	Minor revision (may include several changes including notifications)		
	Major revision (may include notifications and minor changes)		

	Type of Revision:		
Type of change:	Notification	Minor revision	Major revision
Notification (AN or IN)	*	*	×
Minor change (MIN)		*	×
Major change (MAJ)			×

Technical Advice Meeting possible in case of doubt for questions:

REQUEST FOR TECHNICAL ADVICE MEETING FOR CERTIFICATION OF SUITABILITY

to be filled in for each request for a Technical Advice meeting related to the procedure for Certificate of Suitability to the monographs of the European Pharmacopoeia AP-CSP (07) 1

- of technical nature, on matters concerning the content of an application
- or related to the requirements for the submission of revision renewal with complex or multiple changes

The need for the change and the associated risks as well as the impact of the change on the control strategy for the manufacturing process should always be properly justified





Classification of changes: Major revision vs Sister File (NDSF)

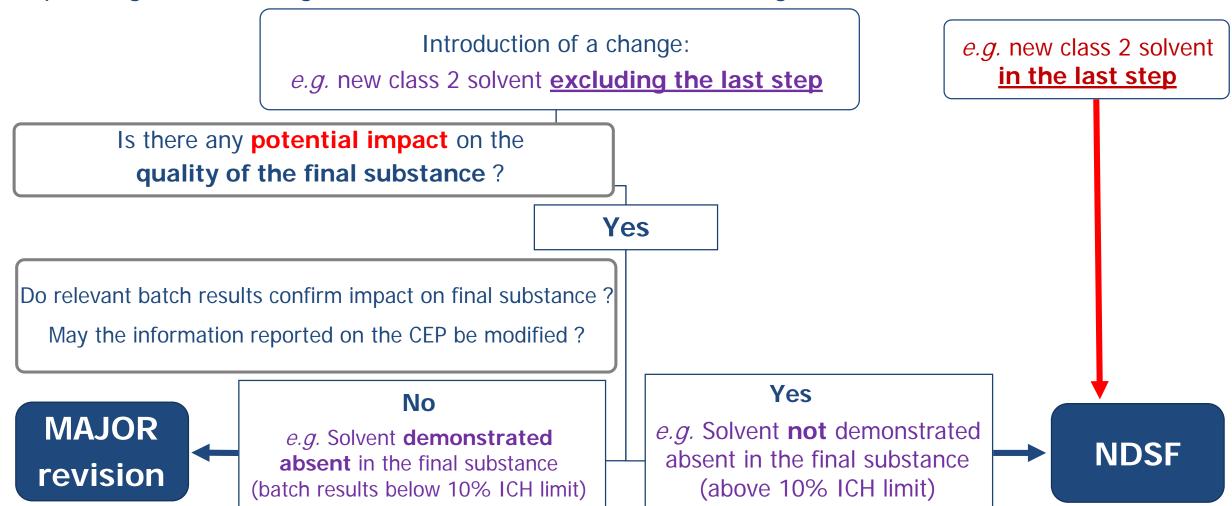
Depending on the change, a 'sister file' (NDSF) submission might be needed instead:

Introduction of a change: e.g. new class 2 solvent in the last step e.g. new class 2 solvent excluding the last step Is there any **potential impact** on the quality of the final substance? Yes Do relevant batch results confirm impact on final substance? May the information reported on the CEP be modified? Yes No **MAJOR** e.g. Solvent **not** demonstrated e.g. Solvent demonstrated **NDSF** absent in the final substance absent in the final substance revision (batch results below 10% ICH limit) (above 10% ICH limit)



Classification of changes: Major revision vs Sister File (NDSF)

Depending on the change, a 'sister file' (NDSF) submission might be needed instead:



In certain cases, it may not be possible to apply for a revision of the initial CEP, and a **new application** should be requested via the 'Sister file' procedure



The 'Sister file' procedure is a fast track procedure: same timeline as for a Major revision



Consult the EDQM guidance on applications for "Sister Files" (PA/PH/CEP (09) 141, 2R, November 2018)



- ✓ Facilitates the treatment of similar dossiers
- ✓ Applicable to chemical/herbal applications only
- ✓ Substance is the same as for parent file for which the CEP is valid
- ✓ Holder is the same (or belongs to the same group) in both applications
- ✓ Differences with parent file could be classified as a revision

In certain cases, it may not be possible to apply for a revision of the initial CEP, and a **new application** should be requested via the 'Sister file' procedure



The 'Sister file' procedure is a fast track procedure: same timeline as for a Major revision



Consult the EDQM guidance on applications for "Sister Files" (PA/PH/CEP (09) 141, 2R, November 2018)



To apply:

- The specific application form
- The **comparative table** to indicate the differences between the existing CEP (Parent file) and the new application proposed via the Sister file procedure
- a **complete dossier** in eCTD format

Application Form REQUEST FOR A CERTIFICATE OF SUITABILITY VIA THE 'SISTER FILES' PROCEDURE



D'SIMILAR D'SAME D'OIFFERENT

Cases where a separate CEP application is needed:

- Addition of a new manufacturing site of the final substance that does not belong to the same group and even when a qualified contract manufacturer
- The solvents used in final purification steps have been changed
- A new solvent is introduced that cannot be demonstrated absent
- Substantially different route of synthesis?
 - Different starting materials
 - Different intermediates
 - Use of different catalysts/reagent

This applies even when the impurity profile of the final substance is unchanged



Documentation needed:

Module 1

- ✓ Application form (for sister files)
- ✓ Cover letter Number of parent file indicated and overview of differences between parent/sister file (and subtitle to be included)
- **✓** Comparative table:
 - as included in the application form, is a key document for acceptability of sister file
- should include all sections and be sufficiently detailed to easily understand the differences between the "Parent" and the "Sister" CEPs.

Module 2

✓ Quality overall summary (QOS), which should be in line with Module 3

Module 3

- ✓ Full technical documentation according to current procedures (as for standard new CEP application).
 - → Complete dossier given, not substituted by references to parent file





More information available regarding:

Revision applications

Refresher on How to submit a revision application and gain rapid acceptance of proposed changes: Reminders and Updates!

CERTIFICATION OF SUITABILITY ON-DEMAND WEBINAR 22/11/2022

This webinar is aimed at holders of a Certificate of Suitability to the monographs of the European Pharmacopoeia (CEP). Experienced EDQM CEP Assessors explain how to maintain the validity of a CEP once it has been granted, and attendees are advised on what to include in a revision application...

> CEP 2.0

The CEP 2.0 – Webinar for CEP holders and CEP users

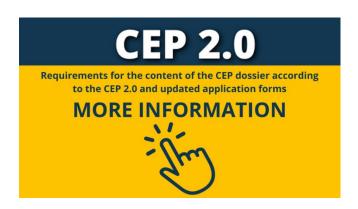
CERTIFICATION OF SUITABILITY (CEP) PDF PRESENTATION 16 MAY 2023

In 2020, the European Directorate for the Quality of Medicines & HealthCare (EDQM) launched the "CEP of the future" project to design a "new-look" CEP to better meet the current needs of stakeholders, offer enhanced user-friendliness and provide greater information transparency. This project is...



updates for

Regularly consult EDQM website!



3.2.S.2.1 Manufacturer(s)

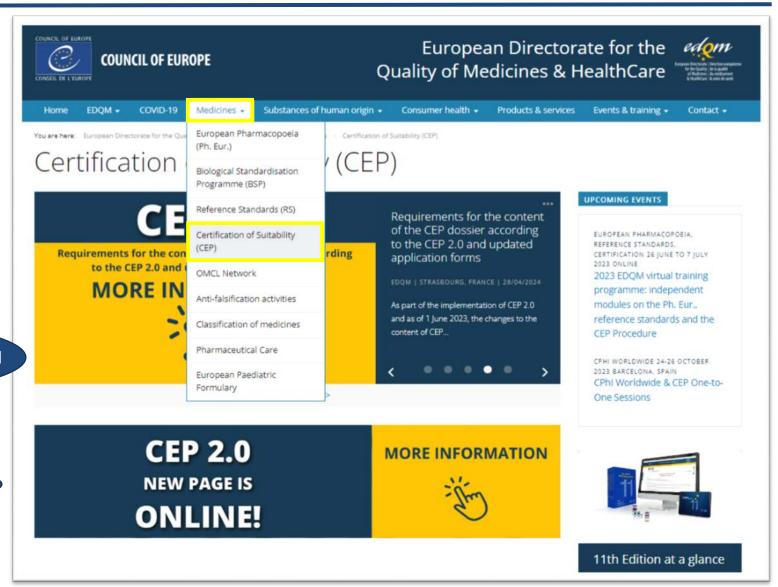
3.2.S.2.2

Description of Manufacturing Process and Process Controls

3.2.S.4.1 Specification

3.2.S.4.2 Analytical Procedures

3.2.S.7 Stability





Take home messages

For your submission of Revision / Renewal, make sure to:

- > Classify changes in line with the EDQM guideline on requirements for Revision/renewal (PA/PH/CEP (04) 2, 7R corr)
- > Submit a consolidated comparative table
- > Facilitate a quick and clear understanding of the changes

The need for the change and the associated risks as well as the impact of the change on the control strategy for the manufacturing process should always be properly justified







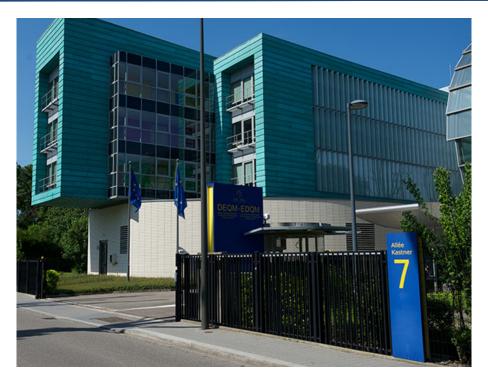
Any question, doubts on classification?

Consult EDQM website for supportive guidance documents

- The Certification Department provides support through the EDQM helpdesk for general questions, or on the account communicated by EDQM for specific dossiers
 - Technical advice meetings are also possible (fees)
 - One-to-one meetings during conferences/CPHIs



Thank you for your attention



Stay connected with the EDQM

EDQM Newsletter: https://go.edqm.eu/Newsletter

LinkedIn: https://www.linkedin.com/company/edqm/

Twitter: @edqm_news

Facebook: **@EDQMCouncilofEurope**