THE EUROPEAN DIRECTORATE FOR THE QUALITY OF MEDICINES & HEALTHCARE (EDQM)

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European Directorate | Direction européenne for the Quality of Medicines & de la qualité du médicament & HealthCare | & soins de santé

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

European Pharmacopoeia Reference Standards

Handling, dispatch, where to find useful information and other practicalities

European Pharmacopoeia training webinars Strasbourg, 30 June 2023

Dr Pierre Leveau Head of Reference Standards & Logistics Department



➢ Before ordering ➢Ordering ►Labelling >What is expected from users ➢ Proving validity Shipping & Storing ➤Safety ➢Other source of information & FAQ



Before ordering

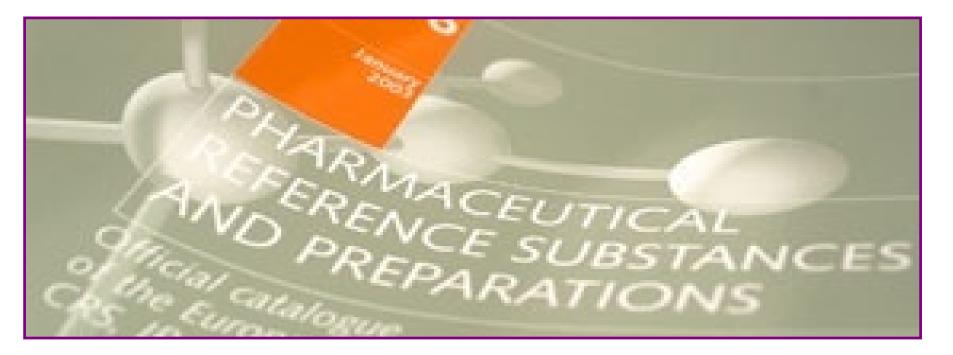


Consult the online catalogue. Specific catalogue for Ph. Eur. / ISA and ICRS (WHO)



Available online. Updated daily. English only.

• For searching database: <u>https://crs.edqm.eu</u>





edom

Please enter a search term and select a search method using the drop menus below.

- If you select "contains", all entries containing your search term will be returned.
 For example, if you enter "toco", both "tocopherol" and "ketoconazole" will be returned.
- If you select "is exactly", the entry that matches exactly your search term will be returned if it exists.

Reference substances

Search a	Substance Name
that	Contains V
	Search Clear

You can also download the European Pharmacopoeia daily Reference Standards catalogue:

in a pdf format

Search Database online

in a XML format

Please note that you can download the Terms and Conditions of Supply

You may also get a list of the new batches and new products by clicking on New!

You can get CRS withdrawn from sale since 1 year by clicking on Withdrawn

Several possibilities to search for a RS:

Search a Substance Name

that
Substance Name
Catalogue Code
Monograph Number
CAS Registry Number
SDS Product Code

CAS are provided for information only and are not independently verified.

Possibility to print the entire catalogue (interface with IT system in xml)

→ See next slide



Catalogue Code	Y0001984		Dremens for eveteries and recention
Name	Codeine for system suitability - * narc CRS	Batches	Prepare for customs and reception
Current batch number	2	batch 2 is valid at this date 🗸	in your laboratory
Unit quantity per vial	10 mg	🖷 Print BVS	
Number of vials per sales unit	1	E RS webshop	Direct link to Webstore
Used in monograph(s)	0074, 0075, 0076, 1412		
Assigned content	See leaflet		NEW reduced from 0.10 weeks to 2.2
Additional information	An original import permit is required to apply for an export licence from the French authorities (allow 2-3 weeks). Your permit must be valid for at least 3 months. Please state on your purchase order your preferred airport. You should apply for your import permit, per vial: - 9,19 mg of codeine monohydrate - 0,019 mg of thebaine - 0,031mg of norcodeine		NEW reduced from 8-10 weeks to 2-3 weeks. Composition to declare is provided.
Leaflet	click to download the leaflet		SDS
Chemical hazard	Click to download Safety Data Sheet	→	202
Biological hazard	none identified		
SDS Product Code	201600233		Origin of goods NEW Country of origin
CAS Registry Number	N/A		Origin of goods NEW – Country of origin
Presentation			Proposed HS code
	click to download Origin Of Goods.pdf		
Proposed Import HS code			
EDQM long term storage conditions			EDQM Dispatch and storage conditions
Dispatching conditions			EDQM Dispateri and storage conditions
	Not classified		
Shipping group			Availability
	79 EUR		5
Availability			Sales restriction are provided
Sales restriction	No		

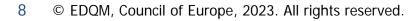
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Necessary documents in some cases:

- For **precursors**, **psychotropic** and **narcotic** substances: an original import permit to be sent to the EDQM
- For ***ODS substances**, a valid LabODS number (EU) or license (outside EU) is required (refer to specific FAQ for further guidance)
- For **biological material**: please check that you have the import permit (e.g. USDA and Australian permits)
- Some specific documents available from website:
 - ✓ Letter replacing CoA
 - Legal Framework and Diplomatic Status of Reference Standards for Customs Purposes
 - ✓ For UK users: Brexit impact document



Ordering



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ORDERING

> Ph.Eur. RS can be ordered directly from EDQM:

https://www.edqm.eu/en/ph-eur-reference-standards-orders-catalogue

Care should be taken when ordering from other sources:

	DIVISION OF REFERENCE STANDARDS & SAMPLES (DRS)	
Ambiente : Refrigerado 2–8 °C Data de Produção 12.12.2014 Data de validade: 12.12.2020 Sigma – Aldrich Braeil Ltda Av. das Nações Unidas, 23.043 04795 – 100 São Paulo Braeil + 55(11)3732 – 3100	<section-header><section-header><section-header><section-header><text><text><section-header><section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header></section-header></text></text></section-header></section-header></section-header></section-header>	BEWARE OF FALSE CLAIMS
	Address: 7 Alike Kastner, CS 30026 F-57081 Strasborn (France)	



ORDERING

EDQM does not have authorised distributors.

....but EDQM provides a list of organisations or companies known to re-sell EDQM products.

This <u>list</u> is available through the website.

A video explaining how to use the webstore is available from the website.



➢ Reference spectra are mailed as a pdf file since 2021.



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NEW: revised certificates of origin are now online

(from the online catalogue).

BUT

Be aware that the EDQM is not in a position to release EUR.1 movement certificate (also known as EUR.1 certificate, or EUR.1).



ORDERING

lun. 29/07/2019 09:04

EDOM SALES

Order Conf. 0000253380 from 29.07.2019

EDQM SALES

Vous avez répondu à ce message le 05/08/2019 14:55. Nous avons supprimé les sauts de ligne en surnombre dans ce message.

Order Conf. 0000253380 from 29.07.2019.pdf 🖕 39 KB

To cancel/modify your order, please contact <u>orders@edqm.eu</u>. For any other requests, please contact us via our helpdesk <u>www.edqm.eu/hd</u>

Dear Customer,

Thank you for ordering from the Council of Europe/EDQM. Please take time to review the attached document.

IMPORTANT INFORMATION

- If you find any error or if you wish to amend/cancel your order, please contact us via <u>orders@edqm.eu</u> no later than 24 hours after receiving this email. Please include our order confirmation number in the subject line of your message. Unfortunately, after this deadline, no modifications or cancellations can be accepted.

- The texts in the comment box and/or on each article line may require your attention and additional information before shipment can take place, please ensure you check this carefully.

REFERENCE STANDARD ORDERS

- The dates mentioned on the attached document are availability dates.
- Shipping dates will be provided subsequently.
- Some items/countries cannot be delivered door to door even if you requested it on your order (see our incoterms in our document Order and
- dispatch of EDQM products to be find on our website www.edqm.eu).
- Invoices are issued after the goods have been shipped.

When an order is sent, you have 24 hours to correct or cancel the order.

- Then, the order is blocked
 24 hours for preparation (no possible change).
- We privilege door-to-door shipment.



ORDERING

Line	ltem code	Description	Qty	Unit price	Handling charges	Net value	Estimated shipping date
10	<u>Y0001745</u>	Glucose monohydrate CRS 1 vial(s) per sales unit ; 750 mg per vial	18	79,00	45,00	1.467,00	23/05/2022
20	<u>F0400000</u>	Fosfomycin trometamol CRS 1 vial(s) per sales unit ; 1500 mg per vial	17	79,00	42,50	1.385,50	23/05/2022
30	<u>Y0000400</u>	Naltrexone hydrochloride CRS 1 vial(s) per sales unit ; 50 mg per vial	6	79,00	15,00	489,00	23/05/2022
40	<u>Y0001629</u>	Follitropin CRS 1 vial(s) per sales unit ; 0,2 mg per vial	16	79,00	40,00	1.304,00	23/05/2022

Ambient, not controlled nor dangerous (shipping group A1A)					
Item	Item code	Description	Qty	Proposed HS code	Estimated ship. date
10	Y0001745	Glucose monohydrate CRS	18	170230	23/05/2022
20	F0400000	Fosfomycin trometamol CRS	17	294190	23/05/2022
30	Y0000400	Naltrexone hydrochloride CRS	6	293919	23/05/2022
50	Y0001816	Sodium aminosalicvlate dihvdrate for equipment qualification	4	292250	23/05/2022

-	Dry-ice, not controlled nor dangerous (shipping group D1A)				
Item	ltem code	Description	Qty	Proposed HS code	Estimated ship. date
40	Y0001629	Follitropin CRS	16	293719	23/05/2022

Always have a close look to the Acknowledgement of Receipt

NEW: split per shipping group

- Shipping dates are known at the time of parcel preparation, not before
- Impossible to make door-to-door for some destinations because of shipping companies restrictions (even if requested at order stage!!)
- Ice: delivered at the closest "customs" airport!
- Chase your broker, if any (especially for ice / dry ice) & ANTICIPATE CUSTOMS ISSUES





We are still experiencing issues due to Covid pandemic:

- > Flights are subject to last minute change without notice.
- Some companies have disappeared (or privilege cargo mode) leading to difficulties to ship to some areas.
- > Some countries may still block parcels for sanitary reason.
- We try to do our best to continue privileging door-to-door shipment or asking for the closest airport but we cannot guarantee that we are successful.



Labelling

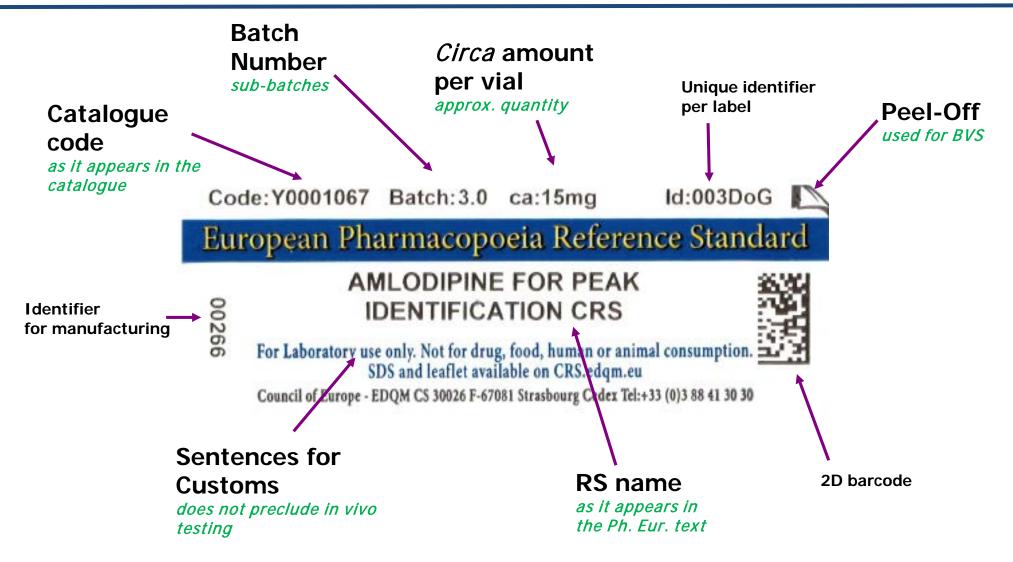


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Includes:

- > Primary label AND the pictogram;
- Secondary label (displaying the pictograms on the outer package);
- ➤ Leaflet









Safety information

Warning tag (if any)

NEW tags have been recently introduced.



Safety Information is also provided on the external secondary package: pictograms and warnings (in the language of the country).

CODEINE	TRAMADOL
Substance SDS Product code 201600233 The product is intended for research, analysis and scientific education. exemption for inner packaging where the contents do not exceed 10ml Warning. H302 - Harmful If swallowed, H336 - May cause drowniness or dizziness P261 - Avoid breathing dust, P301+P302 - IF SWALLOWED. Call a doctor if you feel unwell	Substance SDS Product code 201560915 The product Is intended for research, analysis and scientific education, exemption for inner packaging where the contents do not exceed 30m/ Depager, H301 - Yook II swellowed, H336 - May cause drowshass or discloses P261 - Avoid breathing dust, P301-P310 - IE SWALLOWED; Immediately call a doctor
<complex-block></complex-block>	<image/>



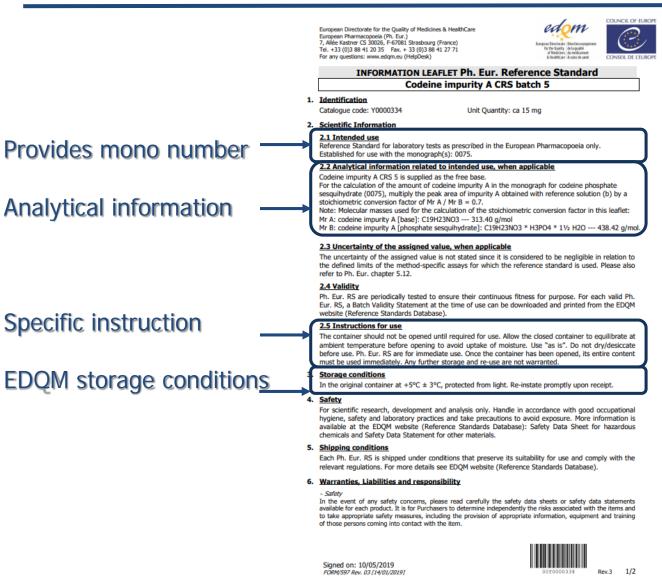
Additional information is provided in the information leaflet:

- * if used as an assay standard the following information is also given:
- > the assigned percentage content;
- > or, the content in mg or mL of the chemical entity in the container;
- or, the assigned potency (for biological assays or microbiological assays) in units either per mg or per vial.

This is not mentioned on the primary label or in the catalogue!

* type-chromatograms, stoichiometric conversion factor, etc. are also available in the leaflet.





Warranties

Except for the use of Reference Standards in tests and assays carried out in accordance with the official methods of the European Pharmacopoeia and by professionals with the necessary technical skills and at their own discretion and risk, the EDQM makes no representation, contractual statement, or expression of opinion concerning the quality or safety of any item supplied, the presence of any defect in it, or its fitness for any particular purpose except that as described above.

The EDQM does not guarantee that the items will meet the Purchaser's specific expectations. The EDQM only guarantees that the items (i) were fit for use according to EDQM's intended use of the product ;(ii) were fit for use at the moment that they were handed over to the carrier being responsible for the delivery of the items to the Purchaser with such accessories including packaging, delivery instructions or other instructions for the item's delivery and reception as the Purchaser may expect to receive; and (iii) posses qualities and performance capabilities which are normal in goods of the same type and which the Purchaser may expect given the nature of the goods and the information provided on the EDQM's website and (iv) the carrier and the Purchaser received dear and accurate instructions for the item's delivery and reception. No other guarantees, whether explicitly or implied, are given by the EDQM. The EDQM does not guarantee that the purchase or use of the items will not infringe any intellectual proverty rights, in an articular patents.

Limitation of Liability

In no event shall the EDOM be liable for any damages due to the use of items, included, but not limited to loss of business, loss of profit, loss of use, loss of opportunity, costs of procurrent of substitute goods, services or systems or for any indirect, special, incidental, punitive or consequential damages, however caused and, whether in contract, tort or under any other theory of liability, whether or not the Purchaser has been advised of the possibility of such damages or costs.

Any liability of the EDQM for injury, loss or damage arising from the supply or use of any such item is in any event hereby excluded to the fullest extent permitted internationally accepted commercial standards; in particular, no liability is accepted for loss of profits or indirect or consequential loss.

7. Arbitration & Applicable Law

The aim of the EDQM is to settle any disputes amicably in the framework of its Terms and Conditions. In accordance with the provisions of article 21 of the General Agreement on the Privileges and Immunities of the Council of Europe, all disputes between the EDQM and the Purchaser as regards the application of these General Terms shall be submitted, if a mutual agreement cannot be reached between the parties, to arbitration as laid down in Order No. 481 of the Secretary General, approved by the Committee of Ministers.

This transaction shall be governed by the Council of Europe's relevant regulatory framework, complemented, where necessary, by French national substantive law.

8. <u>Citation</u>

Users shall ensure that any reference made to an EDQM Reference Standard in any publication, presentation or public document (ex. scientific articles, data sheets for kits) bears the exact name, and catalogue code of the Reference Standard and the exact name and address of EDQM as given on the first page of this information leaflet.

9. Adoption

The suitability for intended use has been officially adopted by the European Pharmacopoeia Commission.

10. Signature

This document is approved by:

Ms Caroline Offerlé Head of the Quality and Risk Management Section



Signed on: 10/05/2019 FORM/597 Rev. 03 [14/01/2019] Cat. Code: Y0000334

Rev. 3 2/2

What is expected from the user



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WHAT IS EXPECTED FROM THE USER

<u>Immediately before</u> using a Ph. Eur. Reference Standard, the following shall be checked:

- that the reference standard batch number is current at the time of use. Print the real-time batch validity statement (BVS) available online;
- that the container/closure system integrity is maintained, i.e. absence of visible defects originating from shipping;
- that the reference standard after receipt has been stored at the conditions prescribed in the Ph. Eur. RS catalogue (or according to your specifications, if any).



WHAT IS EXPECTED FROM THE USER

Moreover, allow the RS to equilibrate to lab temperature before opening. Use "as is" unless indicated in the leaflet.

- Depending on the quantity in the vial, two main glass vials may be used:
- for filling weights > 15 mg Brown glass vials (type 7 mL)

NB: also used for evaporation



• for filling weights < 15 mg

V-vials facilitating the recovery of the

powder





Proving validity



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No expiry date nor retest date is stated on the label or leaflet

Use BVS!



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To get the BVS, go the detailed view of the catalogue

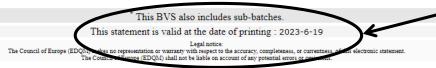
Catalogue Code	Y0001380	
	Olanzapine for system suitability CRS	Batches
Current batch number		batch 3 is valid at this date
Unit quantity per vial	10 mg	Print BVS
Number of vials per sales unit	1	📜 RS webshop
Used in monograph(s)	2258, 3047	
Assigned content	See leaflet	
Additional information		
Leaflet	click to download the leaflet	
Chemical hazard	Click to download Safety Data Sheet	
Biological hazard	none identified	
SDS Product Code	201600655	
CAS Registry Number	132539-06-1	
Presentation		
Origin	click to download Origin Of Goods.pdf	
Proposed Import HS code	293499	
EDQM long term storage conditions	+5°C+/-3°C	
Dispatching conditions	Ambient temp.	
UN Code	2811	
Shipping group	A1A	
Price*	79 EUR	
Availability	Available	
Sales restriction	No	

New Search



Olanzapine FSS CRS batch number = **3** => Check online BVS





Also valid at the date of printing for sub-batches (e.g. 3.1; 3.2, etc.)



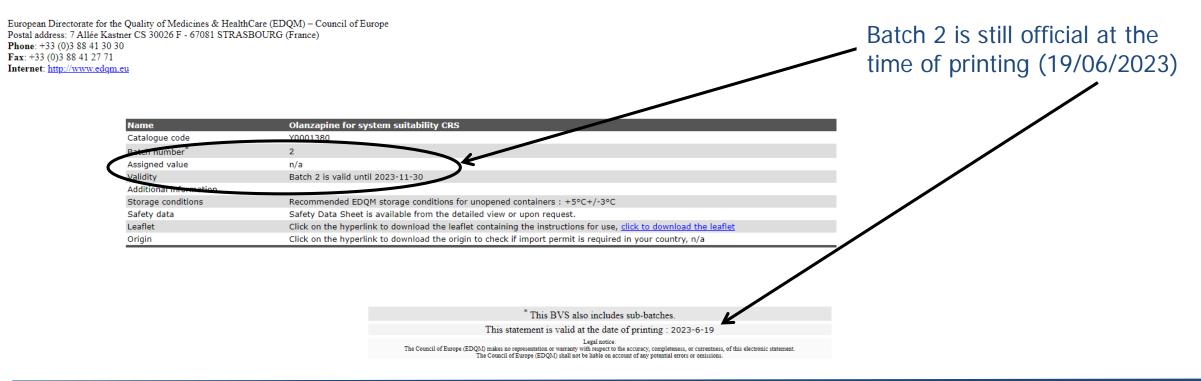
BUT: batch 2 is still valid until 30/11/2023 => Check online BVS

Catalogue Code	Y0001380	
Name	Olanzapine for system suitability CRS	Batches
Current batch number	3	batch 3 is valid at this date 🗸
Unit quantity per vial	10 mg	batch 3 is valid at this date batch 2 : validity until 30 November 2023
Number of vials per sales unit	1	E RS webshop
Used in monograph(s)	2258, 3047	
Assigned content	See leaflet	
Additional information		
Leaflet	click to download the leaflet	
Chemical hazard	Click to download Safety Data Sheet	
Biological hazard	none identified	
SDS Product Code	201600655	
CAS Registry Number	132539-06-1	
Presentation		
Origin	click to download Origin Of Goods.pdf	
Proposed Import HS code	293499	
EDQM long term storage conditions	+5°C+/-3°C	
Dispatching conditions	Ambient temp.	
UN Code	2811	
Shipping group	A1A	
Price*	79 EUR	
Availability	Available	
Sales restriction	No	



New Search

BATCH VALIDITY STATEMENT EUROPEAN PHARMACOPOEIA REFERENCE STANDARDS (CRS) & (BRP) This Batch Validity Statement has to be used in conjunction with Ph. Eur. general chapter 51200 Reference Standards.







BATCH VALIDITY STATEMENT EUROPEAN PHARMACOPOEIA REFERENCE STANDARDS (CRS) & (BRP) This Batch Validity Statement has to be used in conjunction with Ph. Eur. general chapter 51200 Reference Standards.

European Directorate for the Quality of Medicines & HealthCare (EDQM) – Council of Europe Postal address: 7 Allée Kastner CS 30026 F - 67081 STRASBOURG (France) Phone: +33 (0)3 88 41 30 30 Fax: +33 (0)3 88 41 27 71 Internet: http://www.edqm.eu

Name	Olanzapine for system suitability CRS
Catalogue code	Y0001380
Batch number*	3
Assigned value	n/a
Validity	Batch 3 is valid at the printing date: 2023-6-19
Additional information	
Storage conditions	Recommended EDQM storage conditions for unopened containers : $+5^{\circ}C+/-3^{\circ}C$
Safety data	Safety Data Sheet is available from the detailed view or upon request.
Leaflet	Click on the hyperlink to download the leaflet containing the instructions for use, $\underline{click \ to \ download \ the \ leaflet}$
Origin	Click on the hyperlink to download the origin to check if import permit is required in your country, n/a

At the time of analysis:

Print out the BVS andStick the peel-off label.

This ensure that you have used the official CRS at the time of use



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* This BVS also includes sub-batches.

This statement is valid at the date of printing : 2023-6-19

Legal notice: The Council of Europe (EDQM) makes no representation or warrantly with respect to the accuracy, completeness, or currentnoss, of this electronic statement. The Council of Europe (EDQM) shall not be liable on account of any potential errors or omissions.

Shipping and storing



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SHIPPING & STORING

Packing materials (carton, boxes) are selected to minimise the risk of damage during transport and are compliant to the transport regulation prescription when applicable (IATA, ADR, IMDG).





SHIPPING & STORING

Packing materials should ensure respect of T° for three days.

```
Specifications
+5°C => +1°C / +8°C
-20°C => -15°C / -25°C
Dry ice => -70°C / -50°C
```



Dispatching conditions:

✓ Ambient temperature✓ Under ice✓ Under dry ice

Recommended storage conditions:

✓ +5°C or -20°C
 ✓ +5°C or -20°c
 ✓ -20°C or -80°C or Liq N₂

Dispatch at ambient temperature – short excursions from the long-term storage temperature during shipping do not impact the quality of the reference standard.



SHIPPING & STORING

EDQM storage conditions are established for **long-term** storage.

They are based on:

- Stability data,
- > Data received from supplier of the bulk material,
- > Monitoring,
- > Literature,
- > Ph. Eur. information.

User is free to adopt other storage conditions, under its own responsibility.



For optimal stability, storage temperature one level below monograph prescription, if any.

- Room temperature -> +5°C
- +2 to 8°C -> -20°C (if possible, liquids...)
- Under -15°C -> -20°C
- -20°C -> -80°C (if possible)
- -50°C -> -80°C
- -80°C -> liquid nitrogen



SHIPPING & STORING

In case new data is generated and has an impact, an information is published in the <u>RS News</u> published on the EDQM website <u>usually</u> the month before the change is implemented.

Information on change of EDQM storage/shipping conditions

Based on new stability information, storage and shipping conditions have been changed on 15 June 2023 for the following reference standard:

> Cladribine impurity C (Y0000610) CRS **batch 1** is stored at +5°C (previously -20°C) and shipped at ambient temperature (previously on ice at -20°C)

We also try to inform users in advance in other cases (e.g. change in sales unit / prices / amount per unit).

Information on change of sales units / price

> The sales unit of H1100000 Human rabies Ig BRP will be changed from 3 to 1 unit and the price will change from 90€ to 79€ from 15/06/2023. The quantity is sufficient to perform the test mentioned in Ph. Eur. monograph 0723. The sales restriction will also be lifted on 15/06/2023.

Information on change of amount per unit

- Sodium aminosalicylate dihydrate (Y0001669) CRS batch 1.1 contains 20 mg per unit (previously 10 mg)
- Mepyramine impurity C CRS batch 2 contains 15 mg per unit (previously 10 mg)
- > Progesterone for impurity H identification CRS **batch 4** contains 25 mg per unit (previously 20 mg)



Safety

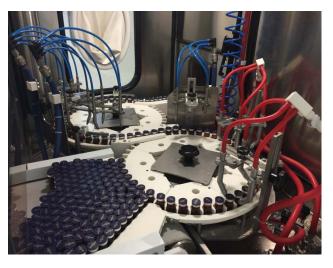


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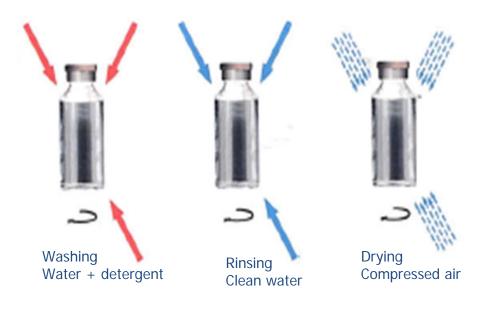
SAFETY

The external part of the vials containing Substances of Very High Concern is washed after manufacturing in order to protect staff using CRS.











SAFETY

How to access the



SDS can be accessed via the European Pharmacopoeia RS database:

And the WHO RS databases:

Search ISA RS

Search ICRS RS

Safety Data Sheet (chemicals) and Safety Data Statement (bio) are available from website.

NOTES:

• Hazardous Chemicals: the EDQM complies with UNECE globally harmonised system for classification and labelling of chemicals; as enacted in the EU.

SDSs are not provided for materials for which no hazard has been identified. In such cases, the hazard status of the material is available in the database and is also published on the shipping documents (with the text: "Hazard: none identified").

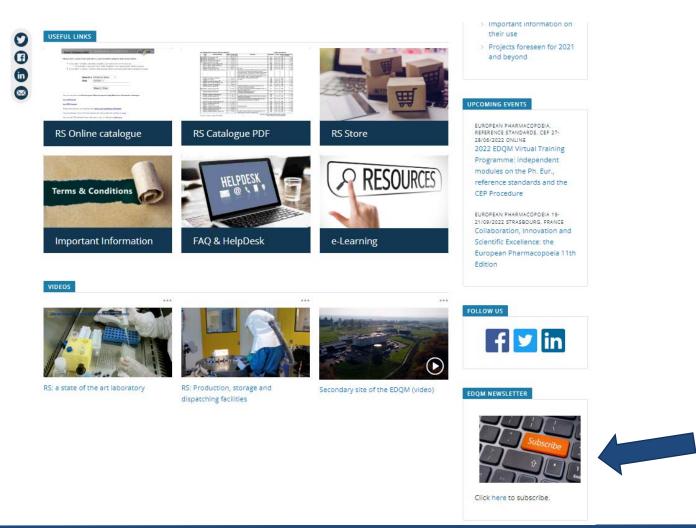
- **Biologicals**: Directive 2000/54/EC applies. EDQM issues Safety Data Statements if a hazard has been identified.
- Safety documentation is provided for occupational health only and is not part of quality standards.
- You may also find which SDS have been updated in a compiled document published on the <u>website</u>.



Other sources of information & FAQ



EDQM issues a monthly news & a monthly newsletter.



You can subscribe!



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It contains:

- New and Replacement batches
- Removed (and future removal) items
 - Removed RS are kept for an additional 12 months in the catalogue for RA requirements in some countries (6 months for sale -if stock available- and 6 additional months to print documents)
- Change of sales unit, price, quantity
- Information on changes of storage / shipping conditions

Unless QA issue, changes are announced in advance (change will occur on the 15th of the next month, if possible)



FAQ

Directly available from the website.

TOP 10 Questions



• How can I obtain the CoA?

The EDQM does not provide certificate of analysis. Needed data is available in the information leaflet.

If you want to use the RS for another use, it is done under your responsibility.



• I do not find the expiry date

No expiry date is provided. It is down to the user to demonstrate that the CRS/BRP used in an official Ph. Eur. test or assay was current at the time of use. The BVS is used for this purpose. In case of replacement batch, a validity is provided in the online catalogue.

Therefore, it is recommended to purchase only a sufficient amount for analysis and to use the products as soon as possible.

Once the container has been opened, weighing should be carried out immediately. Any further storage and re-use are not warranted.



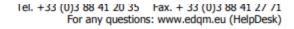
• I do not find the purity

RS are established for a precise intended use. In case the purity / assigned value / activity is not mentioned in the information leaflet, it means that this value is not needed to carry out the test/assay described in the related monograph(s) and therefore it is not provided.

!! it cannot be assumed to be 100%. The only exception is the purity of an impurity CRS, which can be estimated to be 100% for the tests of the monographs, if the EDQM has not stated the purity.



• If there are two weights declared: on the label and on the leaflet, which one should I use?



INFORMATION LEAFLET Ph. Eur. Reference Standard VERBENALIN CRS batch 1

1. Identification

Catalogue code: Y0000661

Unit Quantity: ca 11 mg

2. Scientific Information

2.1 Intended use

Reference Standard for laboratory tests as prescribed in the European Pharmacopoeia only. Established for use with the monograph(s): 1854.

2.2 Analytical information related to intended use, when applicable

Declared content to be used for analytical purpose



« gravimetric » weight declared for customs (also on the label) !! ca quantity

In this case: freeze drying qty = (API+excipients)



• I cannot recover the quantity from the vial

Each vial or ampoule is individually weighed during manufacturing and therefore contains a quantity sufficient for the prescribed use.

Nevertheless, since there is usually a very low quantity, the product may be distributed between the inner surface and the rubber stopper. To avoid this problem and recover the full quantity, we usually recommend gently tapping the bottom of the vial several time in order to bring down the product. You can also use an anti-magnetic device to easily collect the powder.

If the test / product allows, you can also work by differential weighing.



- The parcel arrived with cool packs thawed, is it suitable for use, may I obtain stability data?
- Excursion outside recommended temperature usually does not jeopardise the quality of the RS.
- In case of question, the EDQM will analyse the case with available data and will make a recommendation, if possible.
- Stability data cannot be shared.



• Is there a QMS applied to RS? May I have a copy of the certificate?

The EDQM is ISO 9001 certified for the conduct of laboratory studies and RS production.

The EDQM laboratory is also ISO 17025 accredited for several analytical techniques used in the RS establishment (refer to the <u>annex</u>).

Both certificates are available from the <u>website</u> (EDQM / About us)



- May I store the RS at different conditions than those stated in the catalogue?
- The storage conditions mentioned in the catalogue are intended to preserve the integrity of the CRS during **long-term** storage.
- We base our conditions on supplier's information, stability data (when available), monitoring data and bibliography.
- Our storage conditions are in most cases more stringent than those given in the monograph.
- Provided that you can demonstrate that the RS is fit for use at your chosen T°, nothing prevent you to do so.



• I want an old BVS / leaflet

For the leaflet, it can be provided on request.

For the BVS, it is not possible.



• I disagree with the CAS number provided in the catalogue

The CAS numbers provided are not independently verified by the EDQM. They are provided only to help the user and most of the time refer to the CAS number of the parent substance mentioned in the Pharmacopoeia, so it can differ.

If you identify a discrepancy, please contact the EDQM via the Helpdesk.



Still a question?

Helpdesk

Directly available from the website with a direct link to FAQs



Thank you for your attention



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