

Order & shipment deadlines

Orders for publications and reference standards

Processing

Order reception deadline for shipments in 2024: **16 December, 10 a.m. (CET)**¹ - **See exceptions below.**

Past this date, orders will be shipped in January 2025.

Please refer to the estimated shipping date mentioned in the "Prior to dispatch note".

Shipment

Publications

Shipments until 24 December 2024.

Reference standards

Shipments will continue until week 51 - **See exceptions below.** Please note that there will not be any shipments during week 52. If you will not be able to receive or clear your order due to your own closure, **please mention your closure dates clearly in the order.**

Cancellations

Administrative services will be closed from **24 December 2024 until 2 January 2025 at 8 a.m. (CET)**. We will NOT be able to honour any order or shipment cancellations received during this period.

Exceptions



Temperature
controlled
shipments



Standards
classified as
dangerous



Controlled
standards

Processing

Order reception deadline
for a shipment in 2024:^{1,2}
6 December, 10 a.m. (CET).

Shipment

No shipments in week 52.

1. If we have received all the relevant information/documents and/or we have the approval from our financial department. Nevertheless, we cannot guarantee any specific shipping date in 2024 nor any arrival date since our couriers are third-party contractors.

2. Provided we have found a suitable carrier to deliver to your area.