

**CHRISTMAS CLOSURE**  
**FOR DISPATCH OF PUBLICATIONS**

**FROM WEDNESDAY 21 DECEMBER 2011**  
**TO FRIDAY 30 DECEMBER 2011**

**PUBLICATIONS - DEADLINES FOR SHIPMENTS**

- *Online orders:* online orders via our bookshop [www.edqm.eu/store](http://www.edqm.eu/store) should be sent by 8pm CET Monday 19 December 2011. These will be dispatched by Tuesday 20 December 2011.
- *Orders sent via fax, email, mail:* these orders should arrive by 10am CET Tuesday 20 December 2011. These will be dispatched by Wednesday 21 December 2011.

Orders received after these deadlines will only be processed and sent as from Monday 2nd January 2012.